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Mission

The aim of our organization is to effectively and efficiently provide quality products and services which satisfy the specified requirements of our customers, and which comply with all statutory regulations.

Furthermore, we continuously seek to have a good understanding of our customer's current and future needs to ensure we are ready to collaborate with our customers and develop new business opportunities by providing innovative solutions to our customers.

Vision

Our vision is to become the preferred leading supplier for disposable medical devices in the Netherlands and expand by exporting our products to key countries in the European market to ensure access to good quality, high standard disposable medical devices throughout Europe.

Statement

An Integrated Management System (*IMS*) has been established that complies with the applicable rules and regulations. This promotes a culture of quality awareness within the organization.

Our organization is committed in maintaining customers confidence at highest level and continuously improve our customers satisfaction through customer driven initiatives, controls, provision of resources and increase personnel competence by training, awareness and evaluation. Our aim is to exceed customers' requirements using accurate and efficient tendering processes and to minimize the occurrence of all defects in its activities, products, and services and comply with applicable regulations.

Proactive engagement with customers is a key innovative feature to improve understanding of our customers' needs. Customers are offered advice on the preservation, servicing and operation of products and services as appropriate.

We want to listen to our customers and are able to deliver customer specific flexible solutions.

The management will provide adequate resources to implement and communicate this policy effectively to all employees and to exercise all reasonable skills and care in performing their duties and providing service to our customers. Our company performance and the operation of the management system are audited and reviewed to ensure maximum effectiveness in achieving customer satisfaction.

Jeroen Verbeek



Managing Director
January 2022